

SIT30616 Certificate III in Hospitality

(Release 2)



Qualification Description

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

How will you learn?

Delivery will be over 18 months that consists of a combination of on-line training (Catapult), face-to-face work place visits, third party reports and contact via phone and email during working hours for questioning and support with your trainer.

This course is also offered through a Recognition of Prior Learning Pathway. Your learning has occurred over your years of working in a role which reflects the units of competency.

Recognition of Prior Learning (RPL)

RPL is an assessment process that involves assessment of an individual's relevant prior learning (including formal, informal and non-formal learning) to determine the credit outcomes of an individual application for credit. We will work with students to identify any relevant existing skills and knowledge they may have to determine their eligibility for recognition for any components of the qualification which may save time and avoid unnecessary duplication of training.

Course Outline

This qualification consists of 15 units of competency and is detailed below. There are 7 core unit and 8 elective units taken from the SIT Tourism, Travel and Hospitality Training Package, as detailed on page 2 of this flyer.

Locations of Delivery

The online delivery will be completed within your place of employment.

The RPL program is delivered in GTNT Training's office, located at 38 Woods St Darwin, NT.

Eligibility/Entry Requirements

There are no entry requirements for this qualification.

Assessments

Assessment strategies vary with each unit of competency and are inclusive of on-line assessments, work place observations, third party reports and the completion of the student's journal. Recognition of Prior Learning assessment strategies will consist of self-assessment, resume, evidence portfolio, competency conversation and if applicable practical activities.

Thank you for choosing GTNT Training to further your skills and knowledge. We look forward to walking alongside you on your journey.

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Course Outline

Unit Code	Unit Name	Unit Type
BSBWOR203	Work effectively with others	Core
SITHIND002	Source and use information on the hospitality industry	Core
SITHIND004	Work effectively in hospitality services	Core
SITXCCS006	Provide service to customers	Core
SITXCOM002	Show social and cultural sensitivity	Core
SITXHRM001	Coach others in job skills	Core
SITXWHS001	Participate in safe work practices	Core
SITXFSA001	Use hygiene practices for food safety	Elective
SITHFAB004	Prepare and serve non-alcoholic beverages	Elective
SITHFAB005	Prepare and serve espresso coffee	Elective
SITXFIN001	Process financial transactions	Elective
SITHCCC003	Prepare and present sandwiches	Elective
BSBITU212	Create and use spreadsheets	Elective
BSBSUS201	Participate in environmentally sustainable work practices	Elective
BSBCMM201	Communicate in the workplace	Elective

Career Pathways

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

Cost

Nil

Government subsidies and entitlements

This course is subsidised by the NT Government for eligible students who sign up with Australian Apprenticeships NT.

To download a sign up request form and find further information on the NT government funding follow the link to <https://www.australianapprenticeshipsnt.com.au/>

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GTNT will provide the following

Fully operational training rooms with free Wi-Fi access.

Students to provide the following

Workplace suitable to undertake this qualification.

Laptop with compatible Microsoft products and Wi-Fi connectivity.

General information

GTNT Complaints and Appeals policy refer to [GTNT Complaints and Appeals Policy](#)

GTNT refund and fee information refer to Student Handbook [GTNT Training Student Handbook](#)

GTNT Training Enrolment Form refer to [GTNT Training Enrolment Form](#)

For further information and enrolment

Contact Kellie Walker, Training Coordinator at GTNT Training on **(08) 8980 0600**, email training@gtnt.com.au or visit our website www.gtnt.com.au

Unique Student Identifier

From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI. This includes students completing an apprenticeship, skill set, and certificate or diploma course. A

USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016.

When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

It is free and easy for you to create your own USI online at www.usi.gov.au.

Your local Customer Service office can also provide further information and assistance.

For assistance please call us on our admin desk line 04 2660 3503 / 02 8872 8903.



GTNT Training is a Recognised Training Organisation that issues nationally recognised qualifications and statements of attainment. RTO code: 0381