

#### **Important Information**

This form applies to all students who seek to cancel their enrolment to withdraw from their course of study at GTNT Training. It should be read in conjunction with the following policies which can be found at the Student Resources section of the GTNT Training website.

- Deferral, Suspension or Cancellation Policy
- International Student Transfer between Registered Providers Policy
- Course Fees and Refund Policy and Procedure
- · Complaints & Appeals Policies

International students on a student visa should be aware that cancelling their enrolment to withdraw form their course of study may affect their student visa. Any changes to the duration of the course of study as a result of the voluntary suspension of enrolment will be reported to the Department of Home Affairs via PRISMS in accordance with the National Code 2018. To check the conditions of a student visa please visit the DHA website at

https://immi.homeaffairs.gov.au/visas/getting-a-visa/visalisting/student-500

An international student applying to cancel their enrolment to transfer to a course at another registered provider, and has not completed six months of their principal course of study at GTNT Training, should refer to the *International Student Transfer between Registered Providers Policy* which outlines the DHA imposed conditions by which GTNT Training must abide in accordance with the *National Code 2018*.

#### **Grounds for Approval of the Application Request**

GTNT Training will grant approval for the cancellation of enrolment to withdraw from their course of study on the grounds of compassionate or compelling circumstances, such as serious illness or injury or exceptional personal hardship, in accordance with the National Code 2018.

#### **The Application Process**

A student wishing to voluntarily suspend their study at GTNT Training must submitthis 'Application to Withdraw & Cancel Enrolment' form and, if an international student, attach documentary evidence to show cause for compassionate and compelling circumstances for example:

- ☐ Medical certificate from a registered medical practitioner
- ☐ Statement of support from a counsellor or psychologist
- Certified personal statement of exceptional hardship
- ☐ Activation orders for compulsory overseas military service

The above supporting documentation should be attached to the completed form as either copies certified by a Justice of the Peace or presented as originals to the GTNT Training Administration who will copy and witness the documents as true copies, returning the originals to the student. GTNT Training will only consider an application complete and eligible for assessment if all sections have been completed, the form signed and the above documentation attached.

GTNT Training will assess and respond to all completed applications within ten working days. The applicant will be advised of the decision in writing and the application and decision thereof will be kept on the student file. The process will not exceed fifteen working days.

If successful in their application, GTNT Training will cancel the student's enrolment at GTNT Training but it is the student's responsibility to lodge an *Application for Fee Refund* in accordance with the college *Course Fees and Refund Policies* and adhere to the timeframes for lodgement to avoid financial penalty.



#### **Lodging the Application Form**

You can lodge your completed application including all supporting documentation to the GTNT Training Administration by one of the following means:

In person: If presenting supporting documentation as

originals to be certified as copies at the GTNT

Training office.

By email: Presenting supporting documentation as

copies certified by a Justice of the

Peace

Your completed application should be received by the GTNT Training Administration staff as soon as practical but at least ten working days prior to the commencement Date of the next study period. Where the decision to cancel enrolment is made after the Commencement Date, students will not be entitled to the refund of tuition fees in accordance with the college *Course Fee and Refund Policy and Procedure*.

#### **Assessment & Notification of Outcome**

On receipt of your completed application, GTNT Training will assess the request in accordance with the college *Deferral, Suspension or Cancellation Policy* and advise you of the outcome in writing within ten working days (or fifteen working days in peak admission and enrolment times).

If the application is approved, the student will receive written notification of approval. It is the responsibility of the student to sign and return the letter acknowledging their acceptance of the cancellation of their enrolment. The subsequent change to enrolment of an international student will be reported to DHA via PRISMS in accordance with National Code 2018.

If the application is denied, the student will be issued in writing notification of the refusal of withdrawal advising the reasons for refusal and their right to appeal the decision. Students wishing to make an appeal should refer to the college *Complaints & Appeals Policy*.

The application, assessment decision and outcomes will be saved to the student file for record.

#### **Privacy Statement**

GTNT Training is committed to the protection of privacy in accordance with the *Privacy Act 1988*. GTNT Training collects, stores and uses personal information only for the purposes of administering student admissions, enrolment and education. All information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal and regulatory compliance requirements of GTNT Training as a higher education provider. For more information on our approach to privacy, please refer to our Privacy Policy in the Student Handbook.

LODGEMENT RECEIPT received by GTNT Training as a complete application for assessment		
101 00000		
GTNT Training:	Date:	
SIGN		
HERE	Name:	
Student Number:		

Please retain this copy as proof your application was submitted



### **Application to Withdraw & Cancel Enrolment**

This form applies to students seeking to voluntarily cancel their enrolment to withdraw from their course of study at GTNT Training

Personal Details	O lama Domestic Student (Applicant)	lamanInternationalStudent (Applicant)	
GTNT Training Student Number:	Family Name:	Date of Birth (dd/mm/yyyy):	
Address:	Given Name(s):	Title:	
		Mr Mrs Miss Ms Dr	
	Email Address:	Contact Telephone Number:	
Course Details			
The course of study in which you are curre	ent enrolled:		
Reasons for Cancellation			
Do you wish to cancel your enrolment and without	draw from your course and all associated units?	Withdrawal Date (dd/mm/yyyy):	
Yes(please complete this form)	·		
No (pleaseseethe GTNT Training Administ My reasons for withdrawing and cancellin			
wiy reasons for withdrawing and cancelling	ig my emonnent are.		
NOTE: International students should note that in ass	cordance with National Code 2019, CTNT Training will	only grant approval to with draw (cancel	
	cordance with National Code 2018, GTNT Training will r compelling circumstances. As such, documenta		
em oment, on the grounds of compassionate of	reompening encumstances. As such, ascumenta	ry evidence mast be provided.	
Student Declaration			
Have you attached the necessary documentary evidence to	support your application which could include, if an internation	al student, the following:	
☐ Medical certificate from a registered medical practition	ner		
<ul> <li>Statement of support from a counsellor or psycholog personal statement of exceptional hardship</li> </ul>	gist Certified		
$ \  \   \square \  \   \text{Activation orders for compulsory overseas military serv} \\$	rice		
Your application will not be assessed unless	all sections are completed, the form signed and	supporting documentation is attached	
I declare that the information provided by me is true a Deferral, Suspension and Cancellation Policy.	nd correct. I have read and understood the information cor	ntained on this form and in the	
		Date Signed (dd/mm/yyyy):	
SIGN			
		•	



Guidelines for submitting an 'Application to Withdraw & Cancel Enrolment' form

- You should check the implications of the voluntary suspension of enrolment for a leave of absence on your student visa with DHA.
- You should submit this form prior to Census Date to avoid any academic or monetary penalty.
- If successful, an notification in writing will be issued. You must sign and return this letter to accept your new commencement date.
- If refused, a Refusal Letter will be issued outlining the reasons for refusal and your rights to appeal the decision.

OFFICE USE ONLY:		
☐ Application Checked for Completeness by GTNT Training Administration	□ Completed Application Assessed by GTNT Training Administration	☐ Advised of return date
□ Approval of Leave Letter issued by GTNT Training Administration	□ Signed Approval of Leave Letter returned by Student	□ SMS Updated
□ Refused of Leave Letter issued by GTNT Training Administration	□ Application, Assessment & Outcome Notification in Student File	□ Closed (dd/mm/yy):
Staff Name:	Staff signature:	Date Signed: (dd/mm/yyyy):

Last review date: 21/07/2020 **Page 4 of 4** Version number: V1
Next review date: 21/07/2021 Owner: GTNT RTO