## Complaints and Appeals Form (HU-ST025-01)



Complainant Name:	Date:
Description of complaint/appeal – Provide as much detail as possible if necessary attach evidence to support your complaint when lodging your complaint via <a href="mailto:feedback@gtntgroup.com.au">feedback@gtntgroup.com.au</a>	
your complaint timeougg your complaint	-coasache guitgi oupreemaa
Have you attempted to resolve this issue through raising your complaint informally? Yes \(\begin{array}{c}\) No \(\begin{array}{c}\)	
If yes provide details of your informal attempt to resolve issue.  Describe informal action taken:	
Describe informal action taken.	
Complainant Signature:	Date:
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Refer to Complaints and Appeal Policy for guidelines on the management of your complaint. Policy is located at <a href="https://www.gtntgroup.com.au">www.gtntgroup.com.au</a>