

Complaints and Appeals Form (HU-ST025-01)



Complainant Name:	Date:
-------------------	-------

Description of complaint/appeal – Provide as much detail as possible if necessary attach evidence to support your complaint when lodging your complaint via feedback@gtntgroup.com.au

Have you attempted to resolve this issue through raising your complaint informally? Yes No
If yes provide details of your informal attempt to resolve issue.

Describe informal action taken:

Complainant Signature:	Date:
------------------------	-------

Refer to Complaints and Appeal Policy for guidelines on the management of your complaint. Policy is located at www.gtntgroup.com.au